

Issue May 2017  
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Senior Manager, Operational  
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Revised Sept 2021  
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Approved Sept 2021  
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Rev.: F  
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IMT Standen's Limited Partnership (Standen's) believes trust is at the core of every interaction, and understands trust begins internally with an engaged and supported workforce. It is an expectation that we preserve the trust customers and other interested parties have in our products and services. This is achieved, and continuously improved, through a commitment to:



- The safety of all who interact with our processes and products;
- Customer success;
- High quality products and services;
- Environmental performance to reduce the impact of our processes.

Standen's will meet or exceed applicable customer, industry, legislative and compliance requirements. Furthermore, Standen's insists on the same level of commitment from its suppliers and contractors.

**Standen's Current Objectives:**

1. Maintain Disabling Injury Rate below industry rate (4.37)
2. Achieve 10% Profit to Invest back into People and Processes
3. Achieve minimum 90% On Time Delivery for OE Customers
4. Maintain Cost of Poor Quality below 0.40%
5. Achieve a Reduction in Electricity by 10%

Signed,

Standen's Management

A collection of handwritten signatures in black and blue ink. There are approximately seven distinct signatures scattered across the lower half of the page, some overlapping. The signatures vary in style, with some being very fluid and others more blocky.